

BOMEX 2017 PROGRAM-AT-A-GLANCE

DAY 1 – WEDNESDAY, SEPTEMBER 27, 2017

7:00 am – 5:00 pm	Information/Registration Centre	MTCC – North Building
7:00 am – 5:00 pm	Delegate Lounge (bar available 11:00 am – 5:00 pm)	MTCC – North Building
7:00 am – 8:30 am	Breakfast Buffet	MTCC – North Building
9:00 am – 11:00 am	National Leaders' Workshop*	MTCC – North Building
11:30 am – 12:15 pm	Catered Lunch	MTCC – North Building
12:30 pm – 4:30 pm	Building Tours	Downtown Toronto
	Historic Revitalization Tour – Distillery District & Queen Richmond Centre	Downtown Toronto
	Retail and Entertainment Tour – Rogers Centre & Maple Leaf Square	Downtown Toronto
	Office Building Tour – WaterPark Place & Southcore Financial Centre	Downtown Toronto
6:30 pm - 10:00 pm	Opening Night Party	Ripley's Aquarium of Canada

DAY 2 – THURSDAY, SEPTEMBER 28, 2017

7:00 am – 5:00 pm	Information/Registration Centre	MTCC – North Building
7:00 am – 5:00 pm	Delegate Lounge (bar available 11:00 am – 5:00 pm)	MTCC – North Building
7:00 am – 8:30 am	Breakfast Buffet	MTCC – North Building
7:15 am – 8:15 am	Chairman's Breakfast*	MTCC – North Building
8:15 am – 8:20 am	Opening Remarks by BOMEX 2017 Co-Chairs, Neil Lacheur, SVP, Customer Experience, QuadReal Property Group & Theresa Warnaar, SVP, Retail, Kingsett Capital	MTCC – North Building
8:20 am – 8:30 am	Remarks by Benjamin Shinewald, President & CEO, BOMA Canada	MTCC – North Building
8:30 – 9:45 am	Executive Panel – A candid conversation with C-Suite Industry Leaders	MTCC – North Building
	Moderator: Michael Brooks, PhD, CEO, REALpac	
	Panelist: Remco Daal, President, Canadian Real Estate, QuadReal Property Group	
	Panelist: Blake Hutcheson, President & CEO, Oxford Properties Group Inc.	
	Panelist: Jon Love, CEO, Kingsett Capital	
	Panelist: Adam E. Paul, President & CEO, First Capital Realty	
	Panelist: Toni Rossi, President, Real Estate & Lending, Infrastructure Ontario	
9:45 am – 10:00 am	Break	MTCC – North Building
10:00 am – 11:00 am	Education Series: Session 1 – <i>Details on pages 2 - 5</i>	MTCC – North Building
11:00 am – 11:15 am	Break	MTCC – North Building
11:15 am – 12:15 am	Education Series: Session 2 – <i>Details on pages 2 - 5</i>	MTCC – North Building
12:15 pm – 12:30 pm	Break	MTCC – North Building
12:30 pm – 2:00 pm	Keynote Luncheon with Mark Shapiro President & CEO, Toronto Blue Jays: 'Building a High-Performance Culture'	MTCC – North Building
2:00 pm – 2:15 pm	Break	MTCC – North Building
2:15 pm – 3:15 pm	Education Series: Session 3 – <i>Details on pages 2 - 5</i>	MTCC – North Building
3:15 pm – 3:30 pm	Break	MTCC – North Building
3:30 pm – 4:30 pm	Education Series: Session 4 – <i>Details on pages 2 - 5</i>	MTCC – North Building
6:00 pm – 10:00 pm	BOMA Canada National Awards Gala	Fairmont Royal York Hotel

* Invite only

Create value for your assets and enhance your knowledge and skills on current, cutting edge industry trends and technologies through our exceptional Education Series. Learn how to de-risk your organization from cyber threats, and leverage the power of smart technologies to improve your building's performance and NOI, and gain valuable insights into driving exceptional team performance.



SMART & CONNECTED

10:00 am – 11:00 am

Creating asset value for your smart building: Myths, threats & opportunities

By demystifying some of the most common myths associated with today's smart buildings, this session will identify current threats and opportunities every CRE professional needs to be aware of in order to effectively create and maintain asset value.

11:15 am – 12:15 pm

Creating a cyber safety culture: Why technology alone is not enough

Cybersecurity is not new, but it continues to be vitally important to protecting our assets and people. This panel will address how we can leverage existing systems by looking outside our industry. Hear from panelists who are currently implementing or have implemented security strategies that make this simple to understand and execute.

2:15 pm – 3:15 pm

How the Internet of Things (IoT) is revolutionizing Property Management

This presentation explores the gap between minimally code-compliant designs and performance of today's "best design practice" using leading edge technologies as well as offering a peek at future potentials. Reviewing these requirements is critical to ensuring building facades can reliably deliver energy performance and comfort to building owners and occupants.

3:30 pm – 4:30 pm

Education and change management: The people side of smart buildings

The IoT has introduced a layer of complexity to the Property Manager role. With every new system that improves energy usage, propels sustainability efforts, or enhances security, comes new appliances, hardware, and software that must be maintained, managed, and accounted for. Be part of the conversation as industry and technology experts discuss aspects we often miss when retrofitting and modernizing our buildings.



REAL PERFORMANCE

10:00 am – 11:00 am

How to leverage data analytics: The future of high-performance buildings

In an era where we now gather more information than ever to control our building systems and manage rising energy costs, data analytics have become vital in making sense of it all. Drawing from insights at real buildings and portfolios, this session presents a robust overview of data analytics and its role in a successful energy management process.

11:15 am – 12:15 pm

Improving building efficiency and occupant comfort through real-time indoor air quality monitoring

The intersection of professional-grade building sensors and integrated software solutions have made it possible to measure and visualize building performance indicators that directly impact occupant health and well-being. Learn how real-time monitoring can successfully be deployed to guide healthy material specifications, optimize building operations, and increase stakeholder engagement and satisfaction.

2:15 pm – 3:15 pm

Moving from stranded asset to revenue generation: How to leverage your stand-by generators

Join this session to learn about site specific challenges for onsite generation use, permitting requirements including utility interconnection, technologies available to meet environmental regulatory requirements and the economics of implementing a load reduction strategy using onsite generation.

3:30 pm – 4:30 pm

Expert panel review of the latest in performance-enhancing technologies

With greater availability and accessibility to smart technologies, how do you decide what is best for your building(s) to help you achieve your operational and tenant service KPIs? Our panel of building systems experts will discuss the latest IoT research, building technology trends, success indicators, and how to optimize performance through these technologies.



RISKS & OPPORTUNITIES

10:00 am – 11:00 am

Cybersecurity vulnerabilities of today's buildings

With today's buildings enabled by systems and technologies such as the Internet of Things (IoT), and connected and shared networks, the use and operation of the built environment is fundamentally changing. This discussion will highlight the key aspects of cybersecurity that every CRE professional needs to be aware of, and prepared for.

11:15 am – 12:15 pm

A legal review: What is trending now

Join us as our CRE experts, moderated by Sandra Hardy, Executive Vice President & General Counsel and Secretary, The Cadillac Fairview Corporation Limited, engage in a lively and informative discussion on industry trending legal issues including Indemnifiers and Letters of Credit; Smart Buildings: Technology and Sustainability; Audit rights; and Expansion and Contraction Rights.

2:15 pm – 3:15 pm

Weathering the storm: De-risking your building for extreme weather events

Frequency and severity of extreme weather events are on the rise. This, combined with issues all building owners now face such as having more discerning tenants and a reduced market tolerance to interruption, makes resilience planning critical. We have a unique opportunity to reduce operating costs and risk, while enhancing our confidence of operational survival in a catastrophic event. Be part of the discussion; be part of the solution.

3:30 pm – 4:30 pm

Asset value optimization through BOMA BEST®

The last decade has witnessed a remarkable resurgence of attention among stakeholders to green building rating systems. While BOMA BEST® continues to lead the Canadian landscape, what sets this certification apart from the rest? Join us and hear first-hand from the experts on the distinguishing factors of BOMA BEST®, awards, and how it can maximize your asset's value.



THE PEOPLE CONNECTION

10:00 am – 11:00 am

The humanity in Property Management: Personality mapping in the physio-behavioural environment

With the Property Management (PM) team interacting with more people than HR within an organization, the way they work is critical to the business' success. This presentation explores the importance of understanding personality types in PM to achieve success in your own career, as well as being able to motivate others in theirs to achieve optimal performance.

11:15 am – 12:15 pm

Change leader: Building and fostering a culture for optimum performance

Understand the skills, attitudes and knowledge that come with being a change leader. This session will give you tangible tools on what creates momentum and creativity and what doesn't. Learn the core skills and mindsets of innovators and momentum builders – the key to the best and most valuable employees in any organization.

2:15 pm – 3:15 pm

Maximizing your ROI: The economic value of training your building management staff

The requirement for training is more critical today than ever, with rapid technological advancements, modern corporate and social expectations, and stringent regulatory constraints continuously changing the work environment. Learn from our CRE leaders how we can, as an industry, invest more in people to operate and manage our buildings and service our tenants, to the benefit of your bottom line.

3:30 pm – 4:30 pm

Emotional intelligence & productivity: Getting the most out of your team

Emotionally intelligent organizations engage customers, prospects and employees to build strong relationships and drive loyalty. Emotional Intelligence Keynote Speaker, Executive Coach and Author of Ego vs EQ, Jennifer Shirvani, teaches you how to leverage the power of highly emotional intelligence to improve your self-management skills, gain more interpersonal effectiveness and build stronger influence with others.